

Notice of Data Events
UPPER DARBY SCHOOL DISTRICT (Upper Darby, Pa)

Upper Darby School District (“UDSD”) is providing notice of recent events that may have affected the privacy of personal information related to certain individuals. The information involved in these events may include data related to current and former employees, as well as some student data.

In February 2024, UDSD identified unusual activity on certain IT systems. UDSD promptly took steps to secure its systems and initiated an investigation into the nature and scope of the issue. Through the investigation, it was determined that certain files were potentially copied from the systems by an unauthorized person on or around February 4, 2024. Further, in June 2024, UDSD learned that certain files were potentially copied from its systems by an unauthorized person on or around June 2, 2024. In response to these issues, UDSD undertook comprehensive reviews of the relevant files to determine what information was present and to whom it relates. While these efforts are still underway, UDSD has been working on an ongoing to mail letters to those individuals whose personal information was found in the relevant files. The investigations to date have determined that the type of information that may have been impacted varies per person, but may include name, address, date of birth, Social Security number, driver’s license number, other state identification number, medical and/or health insurance information.

UDSD takes these incidents, and the security of information in its care very seriously. UDSD has been working diligently to investigate and respond to these events, including moving quickly to initiate appropriate investigations, taking steps to assess the security of the network, and notifying potentially affected individuals on an ongoing basis as the investigations continue. UDSD is providing individuals with information and resources that they may use to better protect personal information.

UDSD encourages potentially impacted individuals to remain vigilant against incidents of identity theft and fraud by reviewing their account statements and monitoring free credit reports for suspicious activity and to detect errors. Any suspicious activity should be promptly reported to the affiliated institutions. Individuals may also contact the three major credit reporting agencies for advice on how to obtain free credit reports and how to place fraud alerts and security freezes on credit files. The relevant contact information is below. More information on actions individuals may take to better protect their personal information may be found in the ***Steps Individuals May Take To Help Protect Personal Information*** section below.

UDSD has established a dedicated assistance line to answer questions regarding these incidents. If you have questions, please call 1-866-362-1773, Monday through Friday from 9:00 a.m. to 9:00 p.m. Eastern Time, excluding major U.S. holidays. Additionally, you can write us at 8201 Lansdowne Avenue, Upper Darby, PA 19082.

Steps Individuals May Take To Help Protect Personal Information

Monitor Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <http://www.annualcreditreport.com> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent.

However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether you make the request online, by phone, or by mail:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.);
7. Social Security Card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <http://www.identitytheft.gov>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the Federal Trade Commission.